

CRYSTAL LODGE & SUITES EARNS 2019 TRIPADVISOR CERTIFICATE OF EXCELLENCE

Whistler, BC Canada – May 27, 2019 – Crystal Lodge & Suites today announced that it has received a [TripAdvisor](#)® Certificate of Excellence. Now in its ninth year, the achievement celebrates businesses that are consistently excellent – having earned great traveller reviews on TripAdvisor over the past year. Certificate of Excellence recipients include restaurants, accommodations and attractions located all over the world that have continually delivered a quality customer experience.

“The Crystal Lodge is delighted to have earned the Certificate of Excellence recognition again in 2019 as voted on by our valued guests. Beyond the significant capital improvements, we have made over the last 3 years, we are equally as proud of the consistent service delivery provided by our passionate team.’, said Ian Lowe, General Manager at the Crystal Lodge & Suites. “Thank you to all our guests whom have acknowledged all our hard work and dedication through reviews. We are grateful for your support.”

“TripAdvisor is excited to announce the recipients of the 2019 Certificate of Excellence, which for nearly a decade has celebrated businesses that have consistently received positive ratings from travellers and diners on the world’s largest travel platform,” said Neela Pal, Vice President of Brand, TripAdvisor. “This recognition allows us to publicly recognise businesses that are actively taking into account customer feedback to help travellers confidently experience the most highly reviewed places to eat, stay and explore.”

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travellers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

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About the Crystal Lodge & Suites

The Crystal Lodge & Suites offers an unbeatable hotel location “*at the centre of it all*” in Whistler Village. Featuring rooms to suit everyone from newly renovated hotel rooms to stunning mountain view three bedroom suites. Just steps away from Whistler and Blackcomb gondolas, with 20+ onsite retail shops and restaurants, complimentary wireless internet, complimentary ski and bike valet. Be one of the first to enjoy the newly renovated Traditional Rooms and feel the exhilaration of staying at the “centre of it all” in Whistler, North America’s #1 Ski Resort.

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