

CRYSTAL LODGE & SUITES EARNS 2016 TRIPADVISOR CERTIFICATE OF EXCELLENCE

Whistler, British Columbia, Canada – June 21, 2016 – Crystal Lodge & Suites today announced that it has received a [TripAdvisor](#)® Certificate of Excellence. Now in its sixth year, the achievement celebrates hospitality businesses that have earned great traveller reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, eateries and attractions located all over the world that have continually delivered a quality customer experience.

“Winning the TripAdvisor Certificate of Excellence is a direct reflection of the efforts our employees have made over the last 2 years to offer each of our guests a personalized experience from the time of booking through to departing the hotel. As an independent hotel we have the luxury of being able to tailor our services and products to the Whistler traveller and we are delighted that this hard work is being acknowledged by our guests.”, said Ian Lowe, General Manager at the Crystal Lodge & Suites. “It is a true honour to be chosen for this award and we thank all of the guests who took time from their busy schedules to provide us with their valuable TripAdvisor feedback.”

"With the Certificate of Excellence, TripAdvisor honours hospitality businesses that have consistently received strong praise and ratings from travellers", said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. "This recognition helps travellers identify and book properties that regularly deliver great service. TripAdvisor is proud to play this integral role in helping travellers feel more confident in their booking decisions."

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travellers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

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About the Crystal Lodge & Suites

The Crystal Lodge & Suites offers an unbeatable hotel location "*at the centre of it all*" in Whistler Village. Featuring rooms to suit everyone from newly renovated Traditional hotel rooms to stunning mountain view three bedroom suites. Just steps away from Whistler and Blackcomb gondolas, with 20+ onsite retail shops and restaurants, complimentary wireless internet, complimentary ski and bike valet. Be one of the first to enjoy the newly renovated Traditional Rooms and feel the exhilaration of staying at the "centre of it all" in Whistler, North America's #1 Ski Resort.

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