

## CRYSTAL LODGE & SUITES EARNS 2018 TRIPADVISOR CERTIFICATE OF EXCELLENCE

**Whistler, BC Canada – June 12, 2018** – The Crystal Lodge & Suites today announced that it has received a [TripAdvisor](#)® Certificate of Excellence. Now in its eighth year, the achievement celebrates businesses that have earned great traveller reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, restaurants and attractions located all over the world that have continually delivered a quality customer experience.

“The Crystal Lodge team is proud to receive this award because it is based on our Guests Reviews from their experiences at the Crystal Lodge. It confirms that our recent renovations as well as our continued focus on individualized customer service is being warmly received from our guests from all corners of the planet.”, said Ian Lowe, General Manager at the Crystal Lodge & Suites. “Thank you to everyone that has acknowledge all our hard work and dedication. We are grateful for all the guests that have supported us to receive the 2018 TripAdvisor Certificate of Excellence.”

“TripAdvisor is excited to announce the recipients of the 2018 Certificate of Excellence, which celebrates businesses that have consistently received strong praise and ratings from travellers,” said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. “This recognition allows us to publicly honour businesses that are actively engaging with customers and using feedback to help travellers identify and confidently book the perfect trip.”

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travellers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

-Ends-

### **About the Crystal Lodge & Suites**

The Crystal Lodge & Suites offers an unbeatable hotel location “*at the centre of it all*” in Whistler Village. Featuring rooms to suit everyone from newly renovated hotel rooms to stunning mountain view three bedroom suites. Just steps away from Whistler and Blackcomb gondolas, with 20+ onsite retails shops and restaurants, complimentary wireless internet, complimentary ski and bike valet. Be one of the first to enjoy the newly renovated Traditional Rooms and feel the exhilaration of staying at the “centre of it all” in Whistler, North America’s #1 Ski Resort.

#### Media Contact:

Jasmine Ashworth, Director of Sales & Marketing

Phone: 604-938-2309

Email: [jashworth@crystal-lodge.com](mailto:jashworth@crystal-lodge.com)

#### For more information:

Crystal Lodge & Suites

Phone: 800-667-3363

Email: [info@crystal-lodge.com](mailto:info@crystal-lodge.com)

Web: [www.crystal-lodge.com](http://www.crystal-lodge.com)

Twitter: @CrystalWhistler

Facebook: CrystalLodgeWhistler