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CRYSTAL LODGE PRESS RELEASE

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CRYSTAL LODGE - WHISTLER, BC, EARNS 2020 TRIPADVISOR TRAVELERS' CHOICE AWARD

Crystal Lodge Recognized Among best in Whistler, BC Based on Outstanding 2019 Traveler Reviews

Whistler, BC Canada - Crystal Lodge today announced that it has been recognized as a <u>TripAdvisor</u>® 2020 Travelers' Choice award-winner for Hotels in Whistler, BC. Based on a full year of TripAdvisor reviews, winners are known for consistently receiving great traveler feedback, placing them in the top 10% of hospitality businesses around the globe.

"The Crystal Lodge is proud to have earned the Certificate of Excellence recognition again in 2020 as voted on by our valued guests. I hope every member of our team feels partially responsible for this accolade as it was truly a team effort.', said Ian Lowe, General Manager at the Crystal Lodge. "It is a true honour to be chosen for this award and we thank all of the guests who took time from their busy schedules to provide us with their valuable TripAdvisor feedback. We look forward to welcoming all guests into our newly renovated North Wing rooms product this fall."

"Winners of the 2020 Travelers' Choice Awards should be proud of this distinguished recognition," said Kanika Soni, Chief Commercial Officer at TripAdvisor. "Although it has been a challenging year for travel and hospitality, we want to celebrate our partners' achievements. Award winners are beloved for their exceptional service and quality. Not only are these winners well deserving, they are also a great source of inspiration for travelers as the world begins to venture out again."

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ABOUT THE CRYSTAL LODGE

For more than 30 years, Crystal Lodge has embodied the soul of Whistler: a warm welcome, award-winning service, and a purity of spirit as fresh as the alpine air. A long history of mountain memories unfolds here in this storied hotel in the very centre of Whistler Village. Today, Crystal Lodge is a modern tribute to a rich history, with spacious guestrooms, heated outdoor pool and hot tub, and an unbeatable location.

ABOUT TRIP ADVISOR

TripAdvisor, the world's largest travel platform*, helps 463 million travelers each month** make every trip their best trip. Travelers across the globe use the TripAdvisor site and app to browse more than 860 million reviews and opinions of 8.7 million accommodations, restaurants, experiences, airlines and cruises. Whether planning or on a trip, travelers turn to TripAdvisor to compare low prices on hotels, flights and cruises, book popular tours and attractions, as well as reserve tables at great restaurants. TripAdvisor, the ultimate travel companion, is available in 49 markets and 28 languages

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